

Do you Qualify?

To receive subsidy from the Village of Woodridge:

- You must live within the village limits of Woodridge
- You must be at least 60 years of age or submit a statement from a certified physician to verify your disability

How do I Apply?

To apply you must come to the Village Hall, complete an application and have your picture taken. Proof of residency and age will be required. Once received, DuPage County will mail your ID within 2 –3 weeks.

How the Program Works

This program uses coupons to reduce the cost of travel for eligible participants. Participants may travel to any destination within DuPage County. Other medical facilities may also be allowed. No more than 4 coupons may be used on each one-way trip. **Eligible participants are encouraged to apply before service is needed, so participation in the program is not delayed.**

Coupons are \$3.00 each and have a value of \$5.00. Up to 12 coupons may be purchased every 30 days. Coupons can be purchased in person or by mail. Visit the Woodridge Village Hall, Monday through Friday 8:00 a.m. to 4:30 p.m., or mail your check to:

Village of Woodridge - Taxi Coupons
5 Plaza Drive
Woodridge, IL 60517-4199

Make checks payable to "Village of Woodridge"

To Arrange for a Ride

You must call to make your reservations no less than 90 minutes plus travel time before a scheduled appointment.

**Participating Companies:
(Wheel chair lifts are not available)**

1

**303 Transportation
(847) 368-0303**

**Citizen's Taxi Dispatch, Inc.
(630) 510-3980**

2

Identify yourself as a participant in the Pilot II Project

3

Be very specific as to where you will be waiting

4

Show the driver your ID card & valid coupons when you get in the cab

5

Driver will return your ID card & the last copy of the coupons

Redeeming Coupons for Travel

Please do not fold or staple coupons. The cab driver must run them through an imprinter.

Coupons never expire.

LOST, STOLEN, OR DESTROYED COUPONS WILL NOT BE REPLACED. No refunds!

For more information regarding the Village of Woodridge Pilot II Subsidized Taxi Program, please call: (630) 852-7000 and press number 4.

RULES & GUIDELINES

The customer is responsible for tipping the driver and paying for the balance of the fare not covered by the coupons. The Driver will not give you change if the value of your coupons exceeds meter fare.

To cancel a reservation simply phone the cab company at least one hour prior to your scheduled pickup.

Any customer who fails to cancel a ride may be considered a "No Show" and be charged a \$10.00 fee from your sponsor. "No Show" participants may be canceled from the Subsidized Taxi Program.

Pilot II allows more than one program participant to ride for a single fare. All passengers must board at the same pick up location and be dropped off at the same location. (one companion, who is not a participant, may ride with you for a fee of 50 cents) Inform the dispatcher of the number of riders when you call for your trip.

If you have a problem or concern with a particular ride contact the cab company immediately. If you need additional assistance or information regarding this program call DuPage Community Services at (630) 407-6460.

The driver is responsible for assuring that the customer can safely traverse from curb to curb, including entering and exiting the vehicle. Limited assistance to the customer may be provided. The driver is not responsible for transporting your belongings in or out of buildings.

Replacement ID's cost \$10.00. Checks should be payable to "DuPage County Treasurer." Mail requests with payment to: DuPage County Community Services, Attn: Pilot II Program, 421 N. County Farm Road Wheaton, IL 60187.

Pilot II Program

SUBSIDIZED TAXI SERVICE

The Subsidized Taxi Service program supplements existing paratransit services such as those provided through PACE.

The program is intended to provide services to individuals that are unable to use other paratransit programs to meet their travel needs.

